

URBAN 20



LIMITED WARRANTY

25-Year Residential / 15-Year Commercial Warranty

Rev. 1-1-19

RI warrants its Vinyl Tile and Plank to be free from manufacturing defects in residential areas with a 25-Year Warranty and 10-Years Commercial applications. This limited warranty covers materials and reasonable labor costs if professional installation was paid for when the floor was originally installed; provided that such floor is installed according to supplied instructions inserted into cartons. Periodically, instructions are revised; floors must be installed according to the current instructions at the time of installation. Please check our website for the current instructions. Should a complaint occur, RI always reserves the right to repair any floor and/or to use its own source to obtain an installer for replacement flooring, on a job-to-job basis. If RI repairs or replaces a floor as a result of a warranty claim, the flooring contractor or floor covering dealer will be required to clear, at your own expense, any items placed over the affected areas subsequent to the original installation. In the event that RI repairs a floor, this warranty shall remain in effect with respect to such floor. This limited warranty covers manufacturing defects, such as delamination, loss of original pattern and color due to fading or wear, when the flooring is subject to normal use, and as long as the flooring covered by this warranty is installed and maintained according to the instructions included in the sold package. Should a claim result, the flooring contractor must provide an original invoice and proof of purchase and verification of date of purchase. The Warranty is in effect for the original purchaser and initial installation site only, on a prorated basis. Within the first year if a defect is reported by the flooring contractor or end-user, including of proof of purchase, and confirmed in an inspection, RI will supply new flooring of similar color, pattern and quality to replace the defective area. RI will also pay reasonable labor costs if professional installation was paid for when flooring was installed. After one year of purchase, RI will supply reasonable labor cost at fifty percent if professional installation was paid for. After two years of purchase, and until the end of warranty term, RI will supply new flooring of similar color, pattern and quality to replace the defective area only. This warranty shall not include loss of time, inconvenience, incidental expenses (such as telephone calls, labor and/or materials) incurred in the removal or reinstallation of the affected material, and any other incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages. In such cases, the above limitation and exclusion may not apply. Your warranty gives you specific legal rights; other legal rights, which vary, from state to state may be applicable.

Exclusions to warranty are as follows:

Damage caused by transporting/shipping product to jobsite product must be palletized and shrink wrapped, fire, burns to surface, intentional abuse, using product in exterior application, indentations, surface scratches, scuffing, and other damage caused by improper rolling loads, chairs and other furniture being moved with out use of the proper functioning protectors. The exposure to pebbles, grit, sand or other abrasives, high heel or cleated shoes and staining from product spills not cleaned up properly. Damage cause by flooding, excessive moisture or alkalis in subfloor or conditions arising from hydrostatic pressure. Cutting from sharp objects, vacuum beater bar, construction or installation-related damage, side or end joint gapping, changes in appearance or color when exposed to natural light source an exposure to heat. Shading, color or texture difference between sample and delivered product. This warranty is in lieu of any other warranties, expressed or implied.